



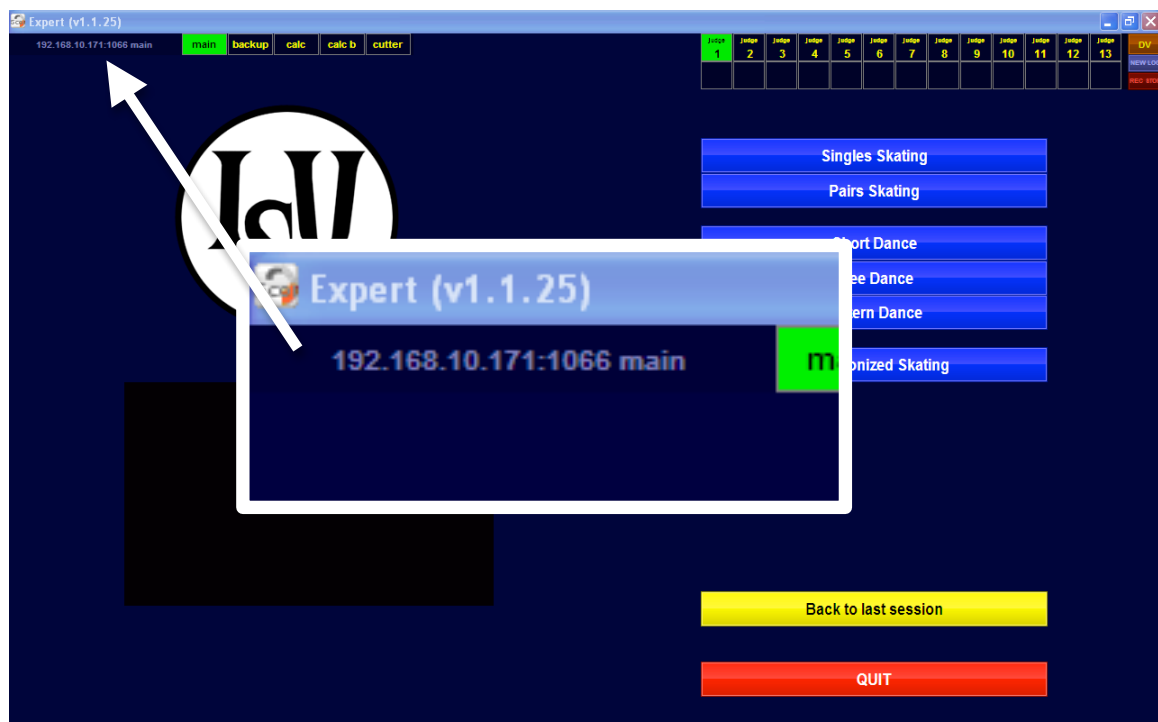
ICE SKATING VICTORIA INCORPORATED

ISV Computer System - Troubleshooting

If the Expert computer won't connect to the Judge computers

First thing to do is make sure the network is running, and all computers are connected to it. Do this by checking the network cables are plugged in properly and the network icon in the bottom right hand corner of the screen in the icon tray. If the network is running then you will need to do a force pair to connect the Judges to Expert.

In the top left hand corner of the Expert screen, take note of the IP address and port number (see below).



On the judge computers that haven't connected to expert, click the "IP?" button in the bottom right hand corner of the program. In the popup dialog box type the IP address and port number as it appears on the Expert screen and click ok. Repeat for every judge computer that isn't connected to expert (**EXAMPLE** IP address and port number: 192.168.19.171:1066).

